



River Oaks
Animal Hospital & Resort

WAIVER OF LIABILITY

River Oaks Animal Hospital, LLC., DBA River Oaks Animal Hospital and Resort (hereafter referred as River Oaks) and the owner of the dog(s) to be admitted into boarding/daycare (hereafter referred to as Owner) hereby agree as follows:

(INITIAL ALL LINES):

_____ Owner certifies that to the best of his/her knowledge, the dog meets all of River Oaks requirements:

(a) Up to date with the following vaccines:

Rabies, Bordetella, Distemper (DHPP), Leptospirosis, K9 Influenza (H3N2)

(b) Spayed or neutered if older than 6 months of age

(c) Negative Parasite Screening within the last 12 months

(d) Heartworm Test within the last 12 months

(e) Current in heartworm/parasite/flea/tick prevention.

(f) Owner further certifies that the dog is in good health, not having been recently exposed to any contagious canine illnesses prior to any future stays at River Oaks boarding/day camp for a minimum of 10 days.

_____ In admitting the dog to boarding/daycare at River Oaks, Owner understands and agrees that Pet Paradise, its officers; owners, employees and agents have relied upon Owner's representations that the dog is in good health and currently vaccinated and Owner's representations regarding the dog's behavior history.

_____ Furthermore, Owner understands that no vaccination offers 100% protection from any disease, and that exposure to kennel cough is still possible even if the dog has received a Bordetella vaccination.

_____ Owner is aware and understands that River Oaks performs a complimentary technician exam on every dog before being admitted to Day Camp and/or Boarding. In the event of any findings the Owner will be contacted immediately to discuss necessary treatments. If fleas or ticks are found on your dog(s) he/she will be treated immediately at Owner's expense and dog(s) will not be admitted to Day Camp and/or boarding until River Oaks Veterinarian clears him/her and River Oaks is hereby released from all liability related to treatment and expense relating thereto.

_____ River Oaks will exercise reasonable care of the dog during its stay. Owner does acknowledge and he/she understands that their dog will co-mingle with other dogs, and that as a result their dog could incur small cuts, scrapes, or other minor injuries in the course of normal dog play. In consideration of these services, Owner expressly waives and relinquishes any claims against River Oaks, its officers, owners, employees and agents, relating to services provided pursuant to the Owner's dog, except those claims arising from willful misconduct by River Oaks, and further agrees to indemnify River Oaks against all such claims.

_____ Owner further understands and agrees that in the event of an emergency, River Oaks is authorized to provide emergency veterinary care as River Oaks Veterinarian deems necessary and River Oaks is hereby released from all liability related to treatment and expense relating thereto.

_____ Owner agrees to pick up pet by 12:00pm from boarding and by 5:30pm from Day Camp. Owner understand that he/she will be charged a late check-out fee of \$10 for any dog not picked up by designated check-out times. An additional \$35 for overnight care will be added if the dog is not picked up by 6:00pm. Dogs not picked up by 6:00 pm will be assigned a boarding suite in our facility and can be picked up the following morning. No dog will be allowed to be picked up past 6:00 pm (M-F), or outside River Oaks office hours. If dog(s) are not picked up within 3 days, or if River Oaks does not receive contact from Owner during that period, the dog(s) shall be considered abandoned and River Oaks will place dog(s) at Owner's expense, as River Oaks deems appropriate. Owner further agrees to release, hold harmless and indemnify River Oaks for any claims relating to the transportation and kenneling of the dog(s) should Owner fail to pick up the dog for any reason prior to closing.

_____ Owner further agrees that in the event that River Oaks should observe/suspect that his/her dog may appear to be ill in any way, as determined by River Oaks, its Resort staff, or administration, River Oaks will require the veterinarian to verify the health status of the dog before allowing the dog to return to the Day Camp. **No refund shall be issued for unused pre-paid Day Camp days.** Owner shall be responsible for picking up the dog within a reasonable period of time on the same day, after being notified by River Oaks that his/her dog needs to be removed from Day Camp. The dog will not be allowed to return to Day Camp until a Veterinarian has provided written health clearance.

_____ Owner gives permission for photos and videos of their dog(s) to be taken by River Oaks staff for use in advertising and promotional material and media. River Oaks agrees not to sell or distribute these photos/videos to any third party.

_____ Owner further agrees to the following conditions regarding pre-paid cards; Pre-paid Day Camp card are **non-refundable.** Pre-paid Day Camp cards expire one year from the date of purchase. Unused days will be forfeited and will not be refunded or honored after the one-year expiration period.

Owner's Name (Print)

Owner's Name (Signature)

Date _____

Received by River Oaks Animal Hospital, LLC Representative

Date _____